



# MAKE THE MOST OF YOUR BENEFITS PACKAGE

ADDITIONAL SERVICES FROM THE HARTFORD

**Life insurance** from The Hartford can help protect the financial future of your loved ones. Your coverage includes valuable services that can help you and your family.

### FUNERAL PLANNING SERVICES<sup>1</sup>

**Helps provide peace of mind when it's needed most.**

The Hartford's Funeral Planning Services offers a suite of online tools to help guide you through key decisions. It allows for pre-planning and entails a step-by-step checklist, an expert care team, will preparation and burial arrangements.

Register online at: [join.empathy.com/hartfordcare](https://join.empathy.com/hartfordcare)  
Once you register, access these services by calling:  
**229-544-2332**

### WILL PREP SERVICES<sup>1</sup>

**Create a simple will from the convenience of your home.**

Whether your assets are few or many, it's important to have a will. The Hartford helps you protect your family's future by creating a will online, backed by online support from licensed attorneys. Just follow the instructions to create a will that's customized and legally binding.

Register online at: [join.empathy.com/hartfordcare](https://join.empathy.com/hartfordcare)  
Once you register, access these services by calling:  
**229-544-2332**

### BEREAVEMENT SERVICES

**Getting through a loss is hard. Getting support shouldn't be.**

**Bereavement Services<sup>1</sup>** provide a personalized bereavement solution built to help families deal with the many challenges that loss can bring. Empathy provides high-quality, complimentary, on-demand support for every group life beneficiary anticipating or dealing with loss, so that they and their families have everything they need during this difficult time.

This includes grief support services, estate and probate services, helpful planning tools, digital app, document storage, after-loss support, and access to online content designed to assist with the grieving process.

#### TO ACCESS THESE SERVICES:

Visit: [empathy.com/partner/hartford](https://empathy.com/partner/hartford)  
To Register: [join.empathy.com/hartford](https://join.empathy.com/hartford)  
Via Digital App, use Access Code: **EMP-HART**  
Contact: [hartford@empathy.com](mailto:hartford@empathy.com)  
For questions, call: **270-681-1364**

**Additional insured and Beneficiary Assist<sup>2</sup>** services provide compassionate expertise to help employees or their loved ones cope with emotional, financial and legal issues that arise before or after a loss. Includes unlimited phone contact with professionals, as well as five face-to-face sessions.\* Additionally, health care support services are available for employees that are terminally ill.  
Access these services by calling: **800-411-7239**



### What do I do first?

In the event of a life-threatening emergency, call local emergency authorities first for immediate assistance.

### Then, contact Travel Assistance via phone:

U.S. and Canada:

**800-243-6108** (toll-free)

Outside U.S.: **202-828-5885**

Or email: [assist@imglobal.com](mailto:assist@imglobal.com)

### Ability Assist® & HealthChampion<sup>SM</sup>

Call toll-free:

**800-96-HELPS**

**(800-964-3577)**

To register, visit:

[www.guidanceresources.com](http://www.guidanceresources.com)

Use Company Code: **HLF902**

Use Company Name: **ABILI**

Select: "Ability Assist Program" to create your own confidential user name and password



(Cut here, or snap a photo with a mobile device to capture information above.)

## TRAVEL ASSISTANCE WITH IDENTITY THEFT SUPPORT SERVICES<sup>2</sup>

Travel Assistance is available when traveling more than 100 miles from home and for 90 days or less. Services include but are not limited to:

- Medical assistance, including worldwide medical referrals, medical monitoring, prescription transfer, replacement of medical devices and corrective lenses.
- Emergency transports, medical repatriations and evacuations and repatriations of mortal remains.
- Pre-trip information, lost luggage/document assistance and legal referrals.

Identity Theft Support Services<sup>3</sup> provide 24/7/365 assistance including education on how to prevent theft and guidance on what to do if a theft occurs.

Caseworkers help review credit information, and if a theft has occurred, will notify major credit bureaus, assist with completing an identity theft affidavit, help with replacing credit/debit cards and more.

## ABILITY ASSIST® COUNSELING SERVICES WITH HEALTHCHAMPION® HEALTH CARE NAVIGATION<sup>2,4</sup>

**Life can be challenging. Getting support doesn't have to be.**

Ability Assist Counseling Services offers 24/7 access to master's level clinicians. Includes three face-to-face visits per occurrence per year for emotional concerns and unlimited phone consultations for financial, legal and work-life concerns.

If your company provides life coverage for less than 5,000 people, Ability Assist is available to you at any time if you're covered by a Group Life policy with The Hartford. See your benefits manager for details.

HealthChampion offers Health Care Navigation support if your company provides life coverage should you become disabled or are diagnosed with a critical illness. You'll receive guidance on care options, helpful resources and help with timely and fair resolution of issues.

Visit [TheHartford.com/employeebenefits](http://TheHartford.com/employeebenefits)



**THE HARTFORD**

Business Insurance  
Employee Benefits  
Auto  
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\*California residents are limited to three prepaid behavioral health counseling sessions in any six-month period. Except for acute emergencies and other special circumstances, additional sessions for California employees are available on a fee-for-service basis.

<sup>1</sup> Bereavement Services, Funeral Planning Services and Will Prep Services are provided through The Hartford by Empathy. Empathy is not affiliated with The Hartford and is not a provider of insurance services. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit [www.TheHartford.com/employee-benefits/beyond-insurance](http://www.TheHartford.com/employee-benefits/beyond-insurance) for more information.

<sup>2</sup> Services are offered through vendors which are not affiliated with The Hartford and these services are not insurance. The Hartford is not responsible and assumes no liability for the goods and services described in this material and reserves the right to discontinue any of these services at any time. Services may vary and may not be available in all states. Visit [www.TheHartford.com/employee-benefits/beyond-insurance](http://www.TheHartford.com/employee-benefits/beyond-insurance) for more information.

<sup>3</sup> Identity Theft Support Services are not available in NY.

<sup>4</sup> HealthChampion® specialists are only available during business hours. Inquiries outside of this timeframe can either request a call-back the next day or schedule an appointment.